



NOTICE ON FILING CUSTOMERS' COMPLAINTS

We inform our clients that complaints regarding the quality of our services can be submitted in written form:

Personally:
in the CARWIZ
rent a car
business premises

or

By mail to the address:
CITY RENT A CAR d.o.o. ,
Bul. Zorana Đinđića 59/23,
Beograd

or

Through e-mail:
customer.support@carwiz.rs

You will receive a response to your complaint in written form within 15 days of receipt of the complaint.

Required information: name and surname of the person filing the complaint, the exact address for submission of responses.

SIGNATURE AND STAMP